

Van excellence



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Raising standards, recognising excellence





- One of UK's largest Trade Associations
- Three areas of activity
 - Lobby / representational
 - Information
 - Services
- c14,000 members
 - c200,000 trucks
 - c1m vans
- Always 'secondary'

Introduction: Van Excellence



- Why?
- What?
- How?



- Why?
 - Operator feedback
 - DfT / VOSA / TC interest
- To provide ‘good’ operators platform
- To provide guidance for ‘aspirational’ operators
- To dissuade Government from taking action

Introduction: Van Excellence



- What?
- Code of Practice
 - The Van Excellence Code
 - Driver
 - Vehicle
 - Operations
 - Governance Group
 - “What good looks like”



- What?
- Operator accreditation
 - Straight-forward procedural audit
 - Support
 - Use of logo / PR
 - Currently 49 accredited operators with 89k vans
 - Further 130 'engaged' / 100k vans

Introduction: Van Excellence



- What?
- Guide to Van Excellence
- Certificate of Excellence in Van Operations
- Email news
- Advice centre



- Why discuss this here?
- Feedback...
- Van Excellence provides routemap
- Van Excellence provides independent validation



- Pleased to announce partnership with



- Will provide:
 - access to information support
 - discounted rates on
Van Excellence accreditation and
Guide to Van Excellence

The punchline...





- Questions?



For the industry,
by the industry

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